Customer Evaluation of Abator sent to: Customer Name **on** DATE **by** Abator Team Member

Please complete the following questionnaire, which will assist Abator in our quest to improve services to the customers we support. Please rate each item in comparison with your experience with other vendors/brokers using the following scale: 5 - Exceptional 4 - Good 3 - Average 2 - Marginal 1 - Poor

___ Attitude of sales & staffing team members

___ Quality of information provided to you.

___ Speed of submissions to your request(s) for Service.

___ Abator's representation of the consultant's skills/experience.

___ Responsiveness to your questions.

___ Completeness/adequacy of information provided.

___ Quality & completeness of submission packages (quote, resume, etc.)

___ Resume format (ease in review)

In general ...

___ Abator's invoicing practices & procedures.

___ Performance evaluations participation.

___ Abator's contract language.

___ Communications with corporate office.

___ Honesty/integrity of corporate staff.

___ Consistency of accurate invoices.

___ Overall rating.

___ Abator's reference practices & procedures.

___ Abator's submission practices & procedures

___ Abator's quote language.

___ Communications with regional office (when appropriate).

___ Timeliness of statements & reports.

___ Ease of routine forms (timesheets/status reports).

Would you accept another consultant through Abator? (If not, why?)

Would you recommend Abator to a colleague? (If not, why?)

Statistically speaking ...
How many vendors do you generally work with?

What other services could Abator provide to you?

What other information could Abator provide which would be helpful?

Suggestions or additional comments:

Abator©1996 - 2006