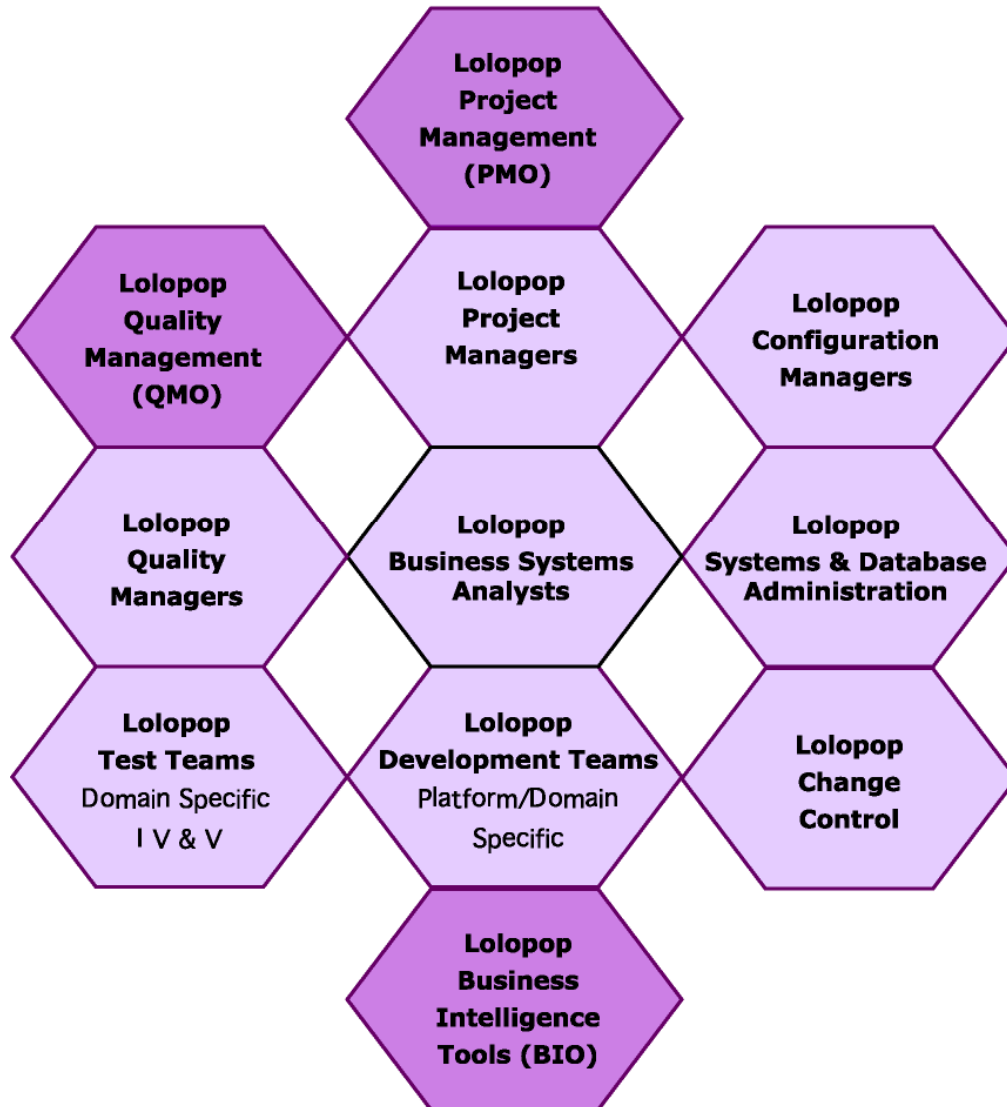


Lolopop Project Management Office (PMO)



The tight coupling of Lolopop's quality assurance process with our methodology assures maximized client, minimized deviations from expectations and realistic problem resolution.

- Adaptable project methodology;
- Transparent status reporting;
- Defined, prioritized metrics;
- Continuous improvement of management and development processes.



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Lolopop Project Management Office (PMO)

Adaptable Project Methodology: Based on our real world experience and extensive review of existing project methodologies, Lolopop extracted practices that emphasize realistic project schedule and cost goals while minimizing the required documentation.

Transparent Status Reporting: Lolopop believes that project status and all issues should be visible to the client at all times. Our reporting methodology reports any deviations from expectations immediately and focuses on necessary remedial action.

Defined, Prioritized Metrics: Lolopop metrics track schedule compliance, cost compliance, quality, change, problem resolution, communications, style, standards compliance and other critical project parameters that relate to client expectations.

Continuous Improvement: Lolopop is not stuck on its methodology. Methods can always be improved and new experience applied. Lolopop is continuously refining and improving its methods and practices.

Lolopop's Project Central (<http://projectcentral.lolopop.net>) is an independent facility providing an integrated, collaboration web portal -- a secured virtual project management and development environment using licensed software under Lolopop's control. Included are:

- **Central Repositories:** Software and documentation maintained by revision level in our development, test and release repositories. Everything in a release is included at a common release level and can be directly traced to a test level so that clients know that the released software is what was tested. Any environment can be reproduced exactly as it was on the day the released software was tested and test results can be produced, and reproduced exactly.
- **Libraries and Utilities:** Lolopop has its own libraries of business intelligence, data warehousing, and statistical as well as purchased libraries to facilitate effective requirements tracking, design, programming, testing and deployment. These tools are available to our clients to reduce deployment and lower costs.
- **Issue, Change, and Build Management:** Issues, problem resolutions and changes are directly related to planned releases. Each is documented, implemented and subjected to quality assurance in order to guarantee that the release accurately reflects client expectations.
- **Quality Assurance:** Every project must assure that its processes are followed, standards adhered to, and functionality demonstrated to be as expected. Lolopop's Quality Management Office (QMO)'s dual focus combines a Process QA tightly integrated with Lolopop's PMO; and Software QA using domain specific methodologies. Lolopop focuses on what works, not what sounds good.

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